



Permanent Mission
of the Republic of Indonesia to the UN, WTO,
and Other International Organizations
in Geneva

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With reference to the letter from the United Nations Human Rights Office of the High Commissioner Ref. TESPRDD/HRESIS/CH dated 12 February 2020, the Permanent Mission of the Republic of Indonesia to the United Nations, WTO and Other International Organizations in Geneva presents its compliments to the United Nations Human Rights Office of the High Commissioner, and has the honor to convey the following information on Indonesia for the preparation of the report entitled 'Human rights of migrants':

1. The Indonesian government has enacted Law No. 18 of 2017 on the Protection of Indonesian Migrant Workers which reinforces policies to provide end-to-end protection to overseas Indonesian migrant workers. The enactment of this Law is relevant with objectives 1, 2, 3, 6, 9, 10, 21 and 22 of the GCM;
2. The Indonesian Ministry of Foreign Affairs (MOFA) has launched the online portal named 'Portal Peduli WNI' (<https://peduliwni.kemlu.go.id/beranda.html>) aimed at easing the provision of public services, such as civil registry, issuance of passports, and legalization of work contract for overseas Indonesians. In the development of this portal, the Indonesian MOFA works closely with the Ministry of Home Affairs, the National Board for the Placement and Protection of Indonesian Migrant Workers (BNP2TKI), the Ministry of Manpower, the Directorate General of Immigration (at the Ministry of Law and Human Rights). The development and implementation of 'Portal Peduli WNI' is fully funded by the state budget, and is relevant with objectives 3, 8 and 14 of the GCM;
3. In 2017, the Indonesian Ministry of Foreign Affairs (MOFA) has launched a mobile application aimed at providing basic information, such as the location of the nearest Indonesian diplomatic mission, for Indonesian citizens who are traveling abroad. This application, called 'Safe Travel,' is funded by the state budget, available on Google Play and App Store, and is relevant with objectives 1, 3, 4, 14, 15 and 21 of the GCM;
4. Following the enactment of Presidential Regulation No. 39 of 2019 on One Data Indonesia, the Indonesian Central Bureau of Statistics (BPS) has initiated the One International Migration Data which data will be collected during the population census in 2020. In addition, BPS will also conduct a survey on Indonesian Migrant Workers' cost structure/ placement cost during the population census. This program will be carried out in cooperation with the National Planning Agency (Bappenas), the Ministry of Manpower, the Indonesian Central Bank (Bank Indonesia) and the Ministry of Foreign Affairs;

5. Productive migrant villages have also been established across Indonesia (the target being 400 villages), which do not only provide information and documents for people who do intend to migrate, but also empower the migrants' families, create a cooperative for migrants' families and help migrants re-integrate into the society.
6. To ensure the provision of swift assistance to Indonesian citizens abroad, Indonesia continuously endeavors to create Mandatory Consular Agreements with partner countries, obliging both parties to give a consular notification immediately in case of arrest, detention, death, or other legal cases involving each other's citizens.
7. Considering that most Indonesian migrant workers' destination countries have not yet ratified the International Convention on the Protection of the Rights of All Migrant Workers, efforts to enhance the protection of Indonesian migrant workers have been done through bilateral agreements. In these bilateral agreements, Indonesia includes various clauses in order to protect the basic rights of its migrant workers such as wages, working hours, and worker's identity, in accordance with article 8 of International Labor Organization (ILO) Convention and United Nations (UN) Convention 1990 which has been ratified by Indonesia.
8. The Indonesian Government, through its diplomatic missions abroad, puts high priority on the protection of Indonesian migrant workers, regardless of the status of the bilateral agreement with receiving states. In this regard, the Indonesian Government has signed several MoUs with partner countries regarding the placement and protection of migrant workers, aiming at ensuring that Indonesian migrant workers are treated in a way no less favorable than nationals, especially with regard to minimum wage, health service, social security, holiday, and paid leave. In cases where there is no domestic labor law or where it is deemed necessary to provide sufficient protection, a minimum standard will be laid out in the MoU before the placement of Indonesian workers could be carried out. Employment terms will further be specified in Employment Contract signed by the employee and employer.
9. Indonesia has been consistent in pursuing the universal ratification of the International Convention on the Protection of the Rights of All Migrant Workers and in providing recommendation for its ratification to States that have not done so in their Universal Periodic Review process. Furthermore, Indonesia emphasizes that meaningful cooperation with the relevant authorities in countries of destination is imperative to better ensure the protection of human rights of migrants.

The Permanent Mission of the Republic of Indonesia to the United Nations, WTO and Other International Organizations in Geneva expresses its gratitude to the United Nations Human Rights Office of the High Commissioner and avails itself of this opportunity to renew the assurances of its higher consideration.

Geneva, 28 February 2020

United Nations Human Rights Office of the High Commissioner
Geneva

