



# Expert Group Meeting - Ankara

## **Humane Trafficking & Global Supply Chains**

HP Response to Risks of Human Trafficking

Karl Daumüller / November 12, 2012

# HP fast facts

Hewlett-Packard Company (NYSE: HPQ).

Headquarters: Palo Alto, California.

HP serves more than **1 billion** customers in more than **170 countries** on six continents.

HP has approximately **349,600 employees** worldwide.

HP's 2012 Fortune 500 ranking: No. 10

HP's revenue for the four fiscal quarters ended Oct. 31, 2011: **\$127.2 billion**.

# Did you know?

We ship more than **1 million printers** per week.

We ship **48 million PC** units annually.

**One** out of every **three servers** shipped worldwide is from HP.

HP Software makes calls possible for more than **300 million** mobile phone customers around the globe.

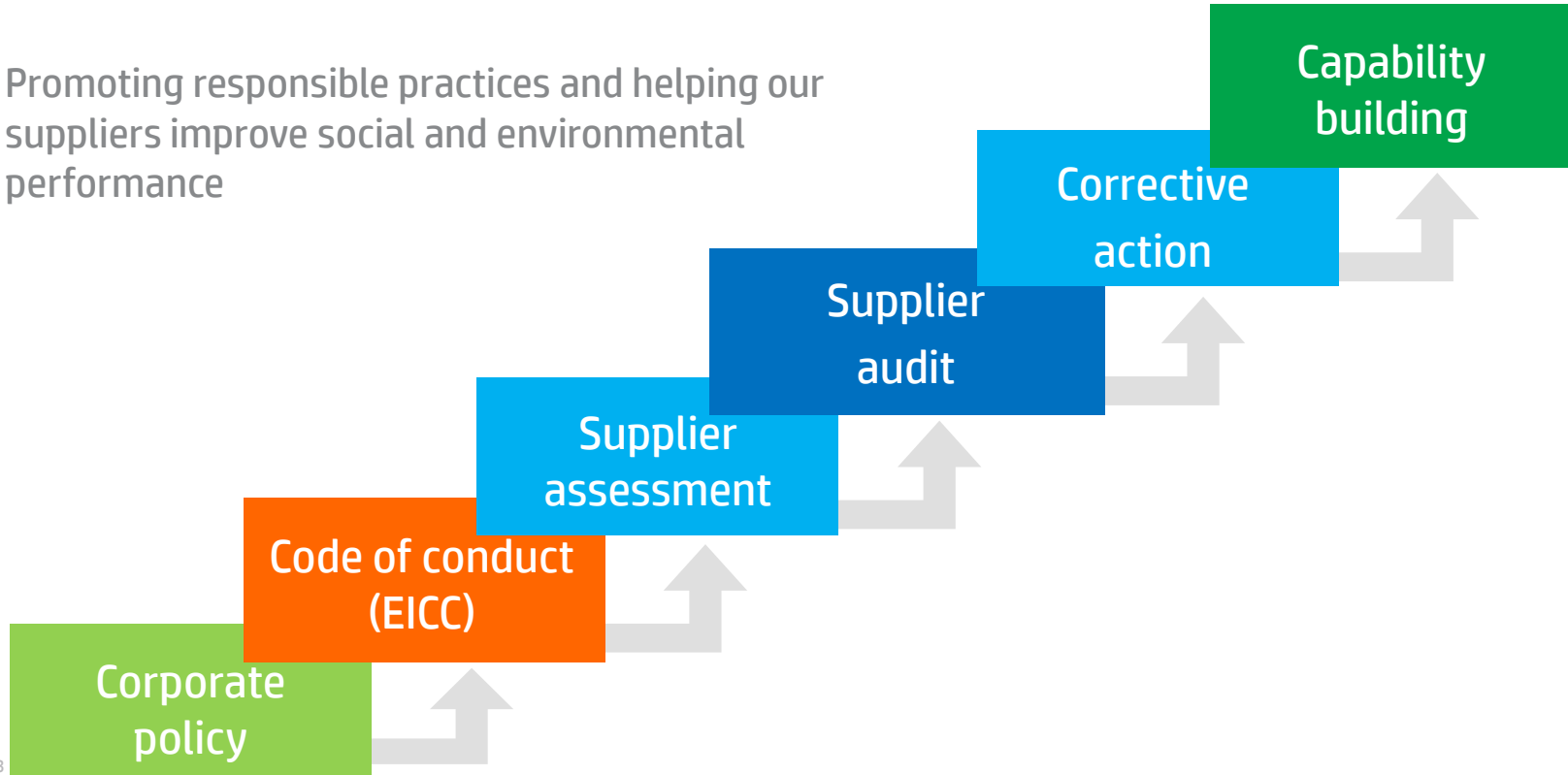
HP helps **50 million** customers store and share over **4 billion** photos online.

HP supports the top **200 banks** and more than **130** of the world's major stock exchanges.



# Supply Chain Social and Environmental Responsibility (SC SER) Management Approach

Promoting responsible practices and helping our suppliers improve social and environmental performance



# Electronics Industry Code of Conduct (EICC) version 4

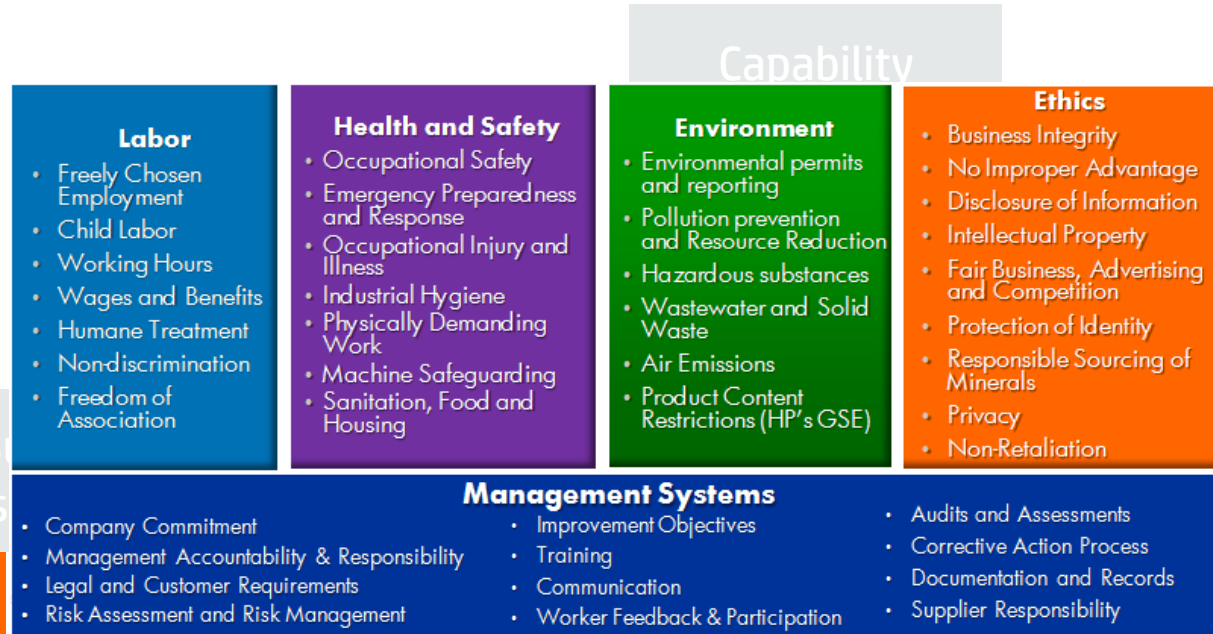
addressing human trafficking

- Freely Chosen Employment
- Working Hours
- Child Labor
- Wages and Benefits
- Humane treatment
- Freedom of Association
- Protection of Identity
- Supplier Responsibility (eg. for Labor brokers)
- and others ....

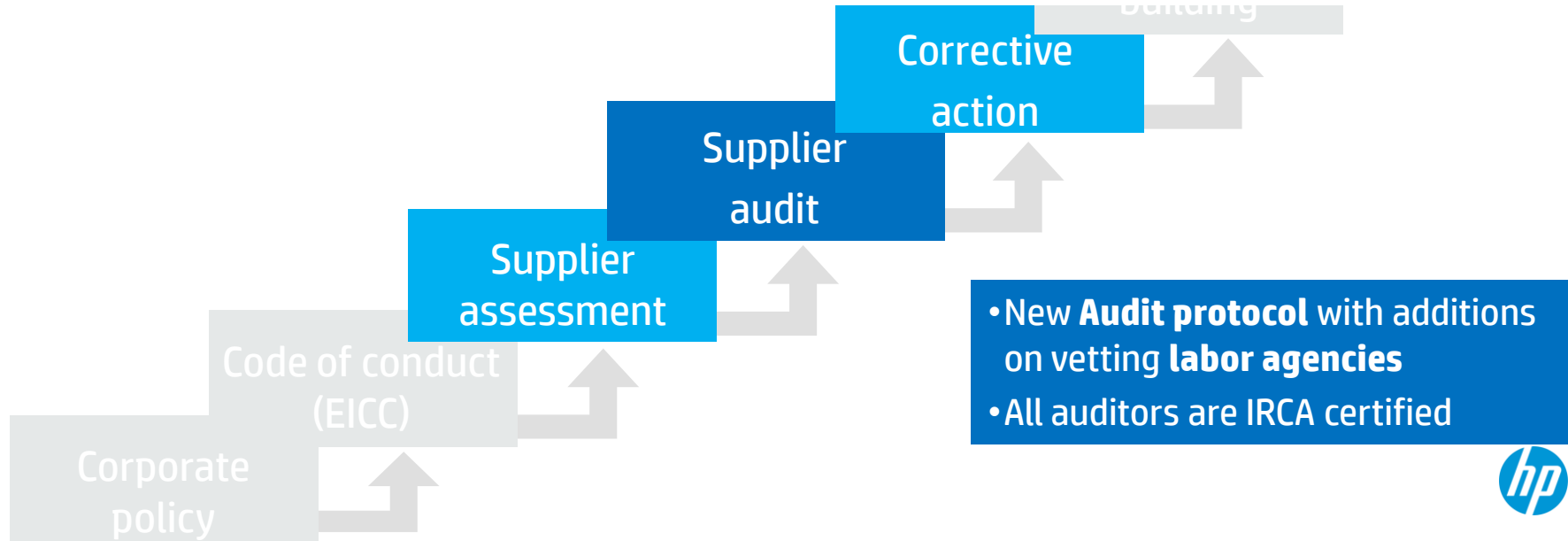
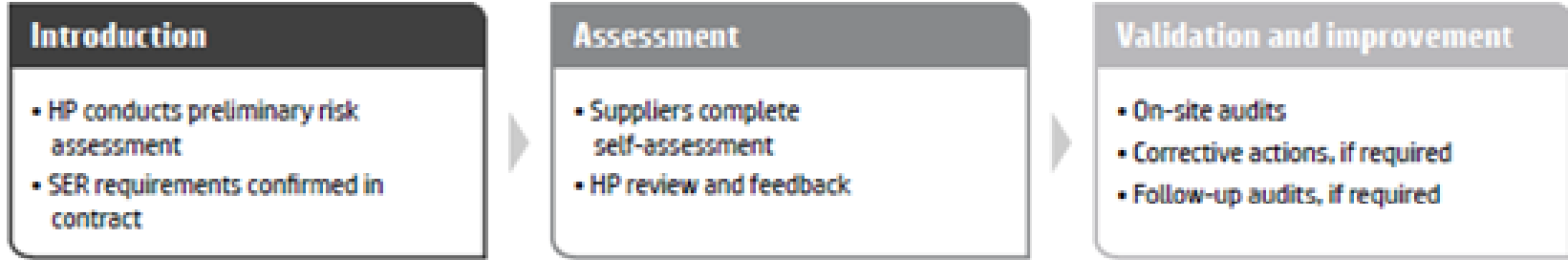
Code of conduct  
(EICC)

Corporate  
policy

4

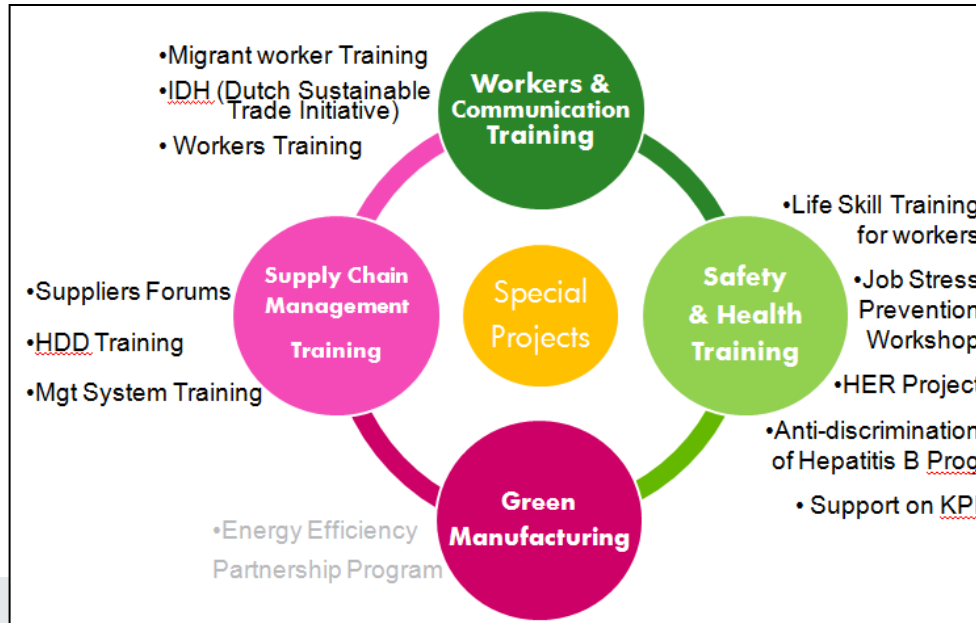


# Assessment, Validation and Improvement Approach



# Capability Building and other Programs

addressing human trafficking



Capability building

Corrective

## Other responses and programs:

- California Transparency Act SB657
- Conflict Free Minerals Program
- Standard of Business Conduct
- Human rights policy work with Danish Institute on Human Rights and BSR
- Collaborative alliances eg. SAI, GeSI, GSCP

Corporate policy

# HP 2011 Global Citizenship Report

with disclosure of processes and results

**hp** Global citizenship

Overview Commitment Environment Society Take action Data and goals News Downloads

## Supply chain responsibility

We promote responsible practices throughout our supply chain and help our suppliers improve their social and environmental performance.

[Learn more](#)

**Message from CEO**  
"We believe that good citizenship and good

**Tech gallery**  
HP products, services, and solutions help address

**Data and goals**  
See performance data and graphs. View the

# Thank you





# SC SER Milestones

2000	HP's <b>supply chain SER program</b> launched
2004	HP's first <b>supplier audit</b> performed
2005	HP's first <b>supplier SER forum</b> held in China
2006	<b>Capability building</b> program launched
2007	First <b>capability building effort to directly train supplier employees</b>
2008	<b>Comprehensive list of HP suppliers disclosed</b>
2009	<b>Conflict minerals</b> program launched
2010	First joint <b>Validated Audit Process (VAP) audits</b> performed
2011	First HP <b>nonproduction supplier audit</b> performed

